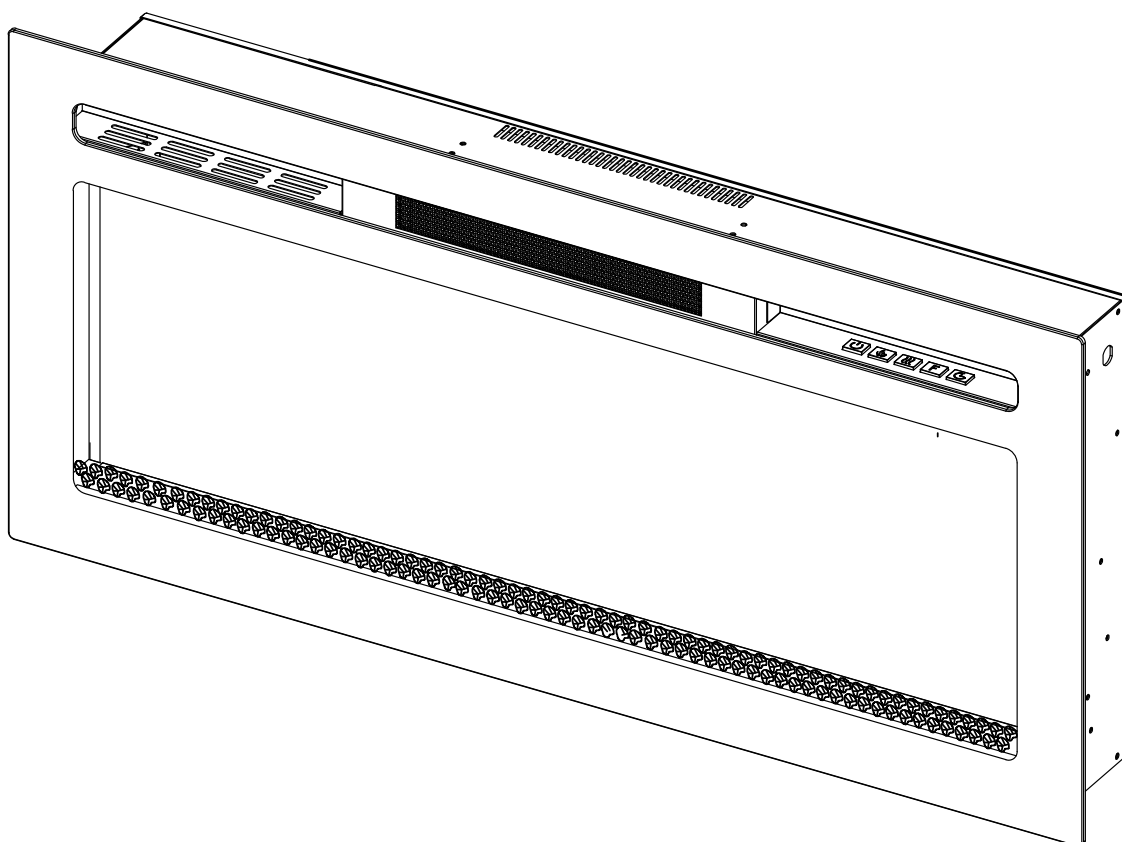


# OWNER'S MANUAL

## In Wall Recessed Electric Fireplace

Model Number: 31", 36", 26", 40", 47", 50", 60"



### WARNING

Read and understand this entire owner's manual, including **all safety information**, before **plugging in** or **using** this product. Failure to do so could result in **fire, electric shock, or serious personal injury**.

### CAUTION

Keep this owner's manual for future reference. If you sell or give this product away, make sure this manual accompanies this product.

# TABLE OF CONTENTS

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Safety Information.....3

Preparation.....4

Operating Instruction.....6

Care and Maintenance.....8

Troubleshooting.....9



## SAFETY INFORMATION

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Please read and understand this entire manual before attempting to assemble, operate or install the product.



Any use of this appliance other than that recommended by the manufacturer in this owner manual may cause fire, burns, electric shock and/or other serious injuries or death

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons including the following:

1. Read the manufacturer's instructions completely before using this appliance
2. This appliance will become hot when in use. To avoid burns, do not let bare skin touch hot surfaces the grill at the top of this heater in particular will become hot when the heater is active. Take special care not to block the air in take or exhaust vents.
3. Extreme caution is necessary when the appliance is used by or near children or invalids and whenever the heater is left operating and unattended.
4. Do not operate the heater if the power cord or plug has been damaged or the heater has been damaged or malfunctioned in any way. Take the appliance to an authorized service facility for examination, electrical or mechanical adjustment or repair.
5. Do not use outdoors.
6. This heater is not intended for use in bathrooms, laundry areas and similar indoor location. Never locate heater where it may fall into a bathtub or other water container.
7. To disconnect the appliance, turn all control "OFF", and then remove the plug from the electrical outlet
8. The appliance comes equipped with a 3 prong-grounding plug. Do not cut the grounding prong. Connect to properly grounded 120V outlets only.
9. Do not insert or allow foreign objects to enter any ventilation or exhaust openings as this may cause an electric shock or fire, or damage the appliance.
10. To prevent a possible fire, do not block air intakes or exhausts in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
11. All electrical heaters have hot and arcing or sparking parts inside. Do not use in areas where gasoline, paint, or flammable liquids are used or stored or where the appliance will be exposed to flammable vapors.
12. Avoid using the appliance with an extension cord. Extension cords may overheat and cause a risk of fire. If an extension cord MUST be used, the cord must be No. 16AWG minimum size and rated not less than 1875 Watts. The extension cord must be a 3-prong cord with grounding type plug and cord connection and should not exceed 20 (6m) in Length.
13. When transporting or storing the heater, take care to keep both the unit and power cord/plug dry, free from excessive vibration and away from heat sources.
14. Use the heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
15. Do not attempt to burn wood or other materials in this heater.

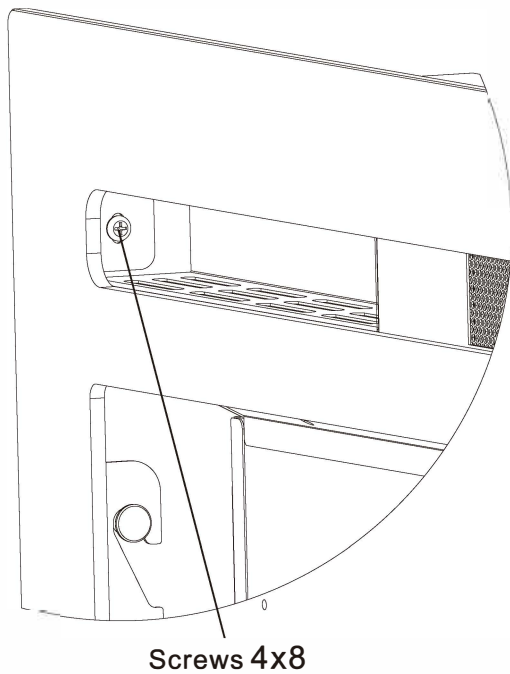
# PREPARATION

## Installation :

Please assemble on soft and clean surface prevent damage or scratch.

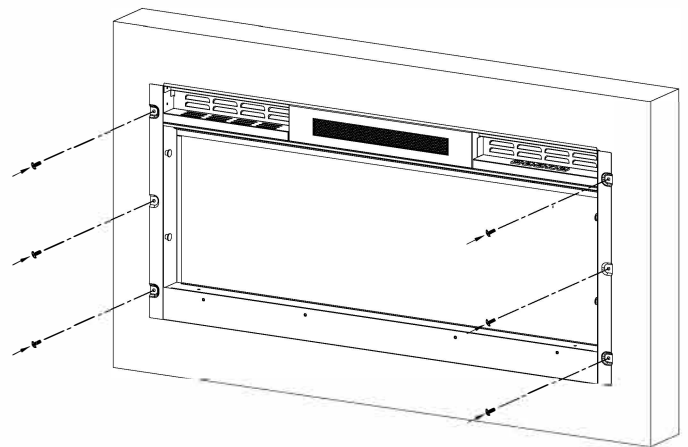
### 1 Get off the Front Frame

Unscrew the screw(size 4x8mm) on both side , get off the Front Frame.



### 2 Installing the Fireplace

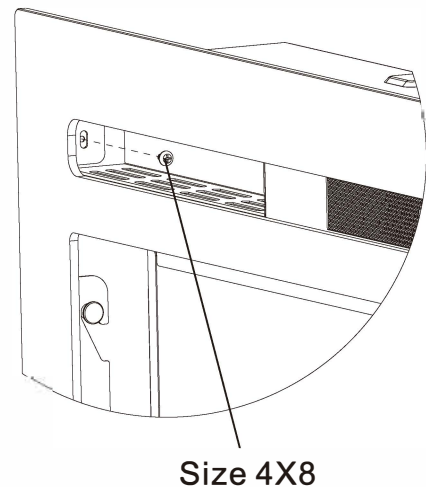
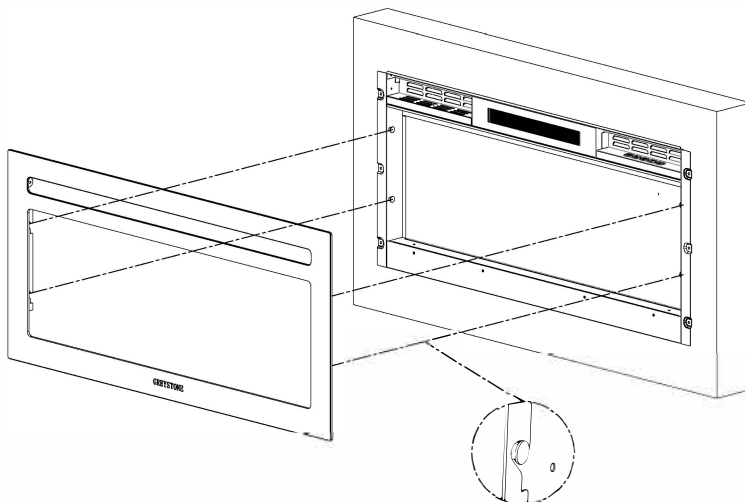
Secure the fireplace to the wall using Anchor Screws 4X25mm



Secure the hinges with Anchor Screws 4X25mm

### 3 Hanging the Front Frame

Hang the Front Frame on the fireplace and gently push on the lower part of the frame Until it snaps into place. And fix the Front Frame with 2 screws(size 4x8).

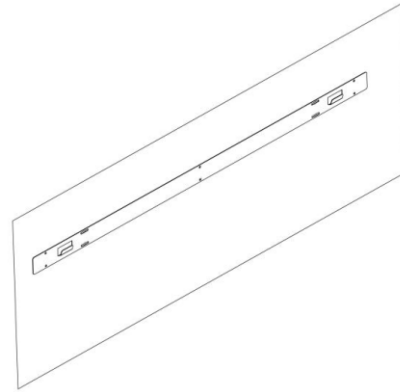
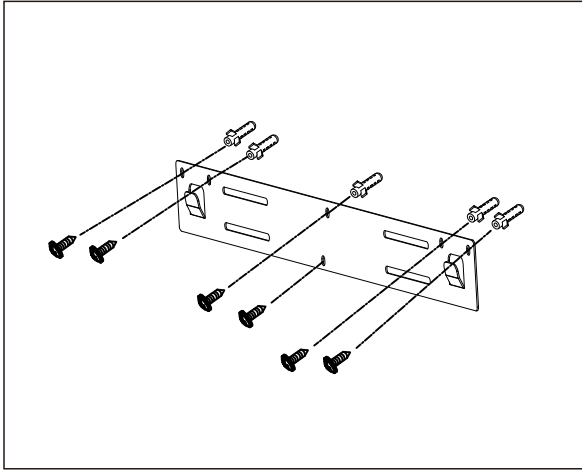


# PREPARATION

## Wall Mount Installation:

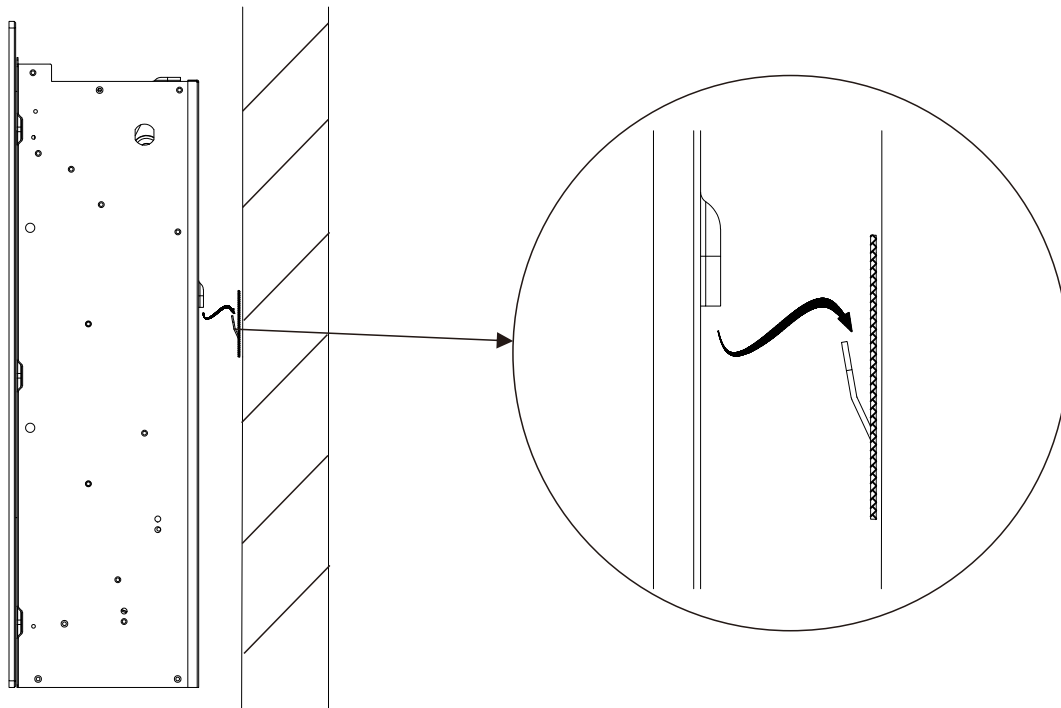
Please assemble on soft and clean surface prevent damage or scratch.

1. Mark location of bracket on wall and then mount the bracket to the wall using the supplied screws and dry wall anchors. The hooks in the bracket **MUST** be pointed away from the wall, upward, and level.



Mounting bracket installed on wall

2. With the wall mounting bracket installed, have 2 people lift the fireplace up and insert the 2 hooks on the bracket into the back of the fireplace. The 2 hooks on the mounting bracket will line up with 2 holes on the back of the fireplace. Once aligned, the hooks will insert into the holes in the back of the fireplace and lock in the down.



Hang fireplace on mounting bracket hooks

# OPERATING INSTRUCTION

Read all instructions and warning prior to operating the appliance. Ensure that all controls are in the "OFF" position before plugging the appliance in to a properly grounded electrical outlet.

**Flame and heater can be presenting separately or at the same time.**

**The Fireplace control functions can be accessed in two ways**

1. Using the touch pad control panel, located on the upper right hand of the fireplace(Figure4)
2. Using the multi-function remote control(Figure5),functions same as control panel.

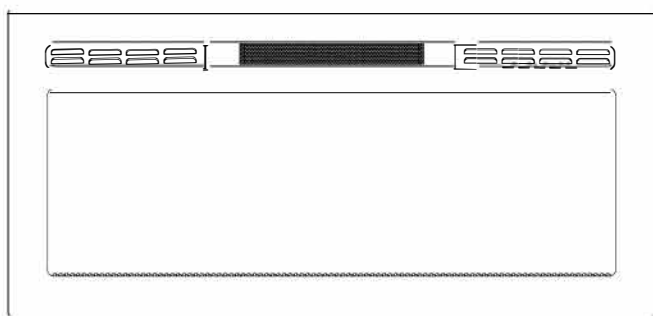
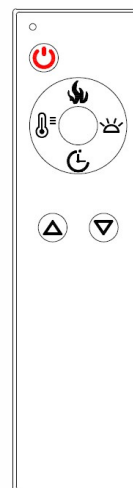


Figure4



Using the Control Panel

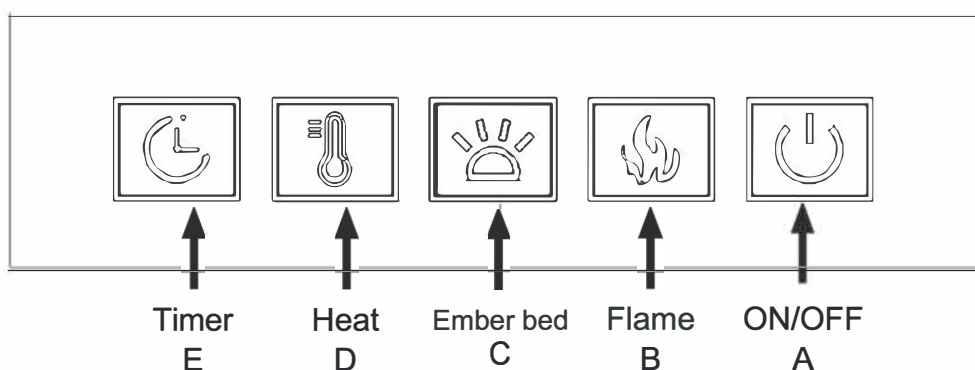


Figure6

Control Panel

The control panel is located on the top right corner of the unit.

**Button A**  Power ON / OFF

Press the power button to turn on the unit. Press again to turn off the unit.

NOTE: There is a thermostat limiter inside the unit. When the inner temperature is too hot, the unit will automatically turned off to avoid damage to the product or risk of fire.

## CAUTION / WARNING

- DO NOT unplug the unit when it is still "ON"

# OPERATING INSTRUCTION

## Button B+C Flame Control

Press the flame control button to rotate and set flame effect levels. There are multiple color options for flame and log light.

## Button D Heater Control

Press the heater control to turn on and off the heater.

Button Press	Heater Condition	Display Value	Fireplace Appearance
1st Press	Off	00	heater off
2nd Press	Low Power	LO	750W power heating,
3rd Press	High Power	HI	1500W power heating
4th Press	Off	00	heater off

When the heater is turned on, press and hold the heater control button for 3 seconds to enter temperature adjustment mode. In adjustment mode, the display flashes, and indicator shows "ON".. There are 12 levels to change Fahrenheit temperature (ON, 62°F - 82°F, ON).

To switch from degree Fahrenheit to degree Celsius, press and hold the flame button for 3 seconds when the heater is turned on. The LED display shows "C". There are 12 levels to change Celsius temperature (ON, 17°C - 27°C). Repeat the same process to convert Celsius to Fahrenheit.

## Button E Timer Control

Press the timer button to turn the timer on. The timer function can control both the flame effect and heater.

The timer can be set from 0.5 hour to 9 hours.

# CARE AND MAINTENANCE

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**⚠ WARNING :** Before attempting to perform any maintenance on this unit, turn all controls to the “OFF” position and unplug. Allow the unit to be “OFF” for at least 10 minutes before any maintenance applied in order to allow all components to cool down properly.

## **Cleaning :**

1. To remove dust, fingerprints or other marks from glass window, use clean damp cloth. Do not spray glass cleaner or other liquids directly onto the glass.
2. Clean metal surfaces with a clean damp cloth making sure not to push dust or debris into any air intake or exhaust vents.
3. Do not use abrasive cleaners or spray liquids on any part of the appliance.
4. Periodic cleaning vacuuming of the fan/heater unit is strongly recommended to ensure that no dirt or foreign objects build up.

## **Replacing Remote Control Battery**

If the remote controls stops functioning or operate poorly, the battery should be replaced with new one (model# CR2025)

1. The battery compartment can be found on the back side of the remote control
2. Press and slide the battery door to open and remove the old battery.
3. Insert a new CR2025 coin battery making sure that the polarity “+” and “-” attaches properly as illustration showing.
4. Close the battery door.

## **Zero Clearance Fireplace**

The electric fireplace has zero clearance safety technology, with the advanced zero clearance safety sensor, if there is something covering or closing the slide outs, after about 20 seconds, the appliance will switch off power automatically. Then pull the plug out, Let the appliance cool down for 3 minutes, Plug the power cord again, the fireplace will be working again.



# TROUBLESHOOTING

**⚠ WARNING:** Turn off the unit unplug and allow the unit to cool for at least 10 minutes before attempting to perform any service. Only a qualified professional should attempt to service or repair the unit.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Simulated flame is dim or not presenting	<ol style="list-style-type: none"><li>1. Flame setting in correct</li><li>2. “Flame wand” has come loose from bracket</li><li>3. “Flame wand” driving motor is not functioning</li><li>4. LED light burn out</li></ol>	<ol style="list-style-type: none"><li>1. Reset flame</li><li>2. Remove screws holding back panel in place and remove back panel. Secure end of flame wand back into the support bracket</li><li>3. Call for technical service</li><li>4. Change it with new LED strip</li></ol>
The appliance turns off and will not turn back on	<ol style="list-style-type: none"><li>1. The overheat protection device in the appliance has been triggered.</li><li>2. House circuit breaker has been tripped.</li></ol>	<ol style="list-style-type: none"><li>1. Turn off and unplug the appliance, allow the insert to cool down for at least 10 minutes then plugin and restart.</li><li>2. Reset house circuit breaker.</li></ol>
The appliance does not turn on when the appliance setup to be “ON”	<ol style="list-style-type: none"><li>1. The overheat protection device in the appliance has been triggered.</li></ol>	<ol style="list-style-type: none"><li>1. Turn off and unplug the appliance, allow the insert to cool down for at least 10 minutes then plugin and restart</li></ol>
Remote Control does not work	<ol style="list-style-type: none"><li>1. Low batteries.</li><li>2. Turn on the unit by control panel Manually before using remote control</li></ol>	<ol style="list-style-type: none"><li>1. Replacing with new battery</li><li>2. Turn on the unit by control panel manually before using remote contro</li></ol>